

ACCOUNT CONTACT REQUEST



The security of our customers information is of extreme important to us. We have implemented a multi-factor authentication (MFA) process to validate customers. In order to discuss an account with DRN, the person calling MUST be listed on the account.

The purpose of MFA is to affirm the customers identity before gaining access to Customer Proprietary Network Information. The FCC requires telecommunication carriers to protect the confidentiality of that information and to take all reasonable measures to safeguard sensitive data. DRN will not be able to discuss an account unless the person calling is listed on that account with appropriate MFA information. It is imperative that all customers add individuals to their account(s) to whom information can be given. Be sure to include your spouse, dependents, care takers, etc. if applicable. **Return to DRN Read iTech, PO Box 69, Ellendale, ND 58436.**

ACCOUNT NAME: _____

PHONE OR AGREEMENT NUMBER: _____

ACCOUNT NUMBER: _____

FEDERAL ID (BUSINESSES): _____

Please allow the following person to access information on or make changes to the above named account:

Primary Account Holder Name: _____

Date of Birth: _____ Last 4 digits of SS#: _____

Contact Number: _____

E-mail: _____

Select and answer three of the following security questions:

- In what city did you meet your spouse? _____
- In what city or town was your first job? _____
- Your oldest sibling's middle name? _____
- What was your childhood nickname? _____
- What was the first concert you attended? _____
- What is your mom's maiden name? _____
- What was your first favorite band? _____
- What was your first car? _____
- What was the name of your first pet? _____
- What city were you born in? _____

Authorized By:

Signature: _____

Date: _____

For additional authorized contacts, please complete the back side.

ADDITIONAL AUTHORIZED CONTACTS

Authorized Contact Name: _____

Date of Birth: _____ Last 4 digits of SS#: _____

Contact Number: _____

E-mail: _____

Select and answer three of the following security questions:

- In what city did you meet your spouse? _____
- In what city or town was your first job? _____
- Your oldest sibling's middle name? _____
- What was your childhood nickname? _____
- What was the first concert you attended? _____
- What is your mom's maiden name? _____
- What was your first favorite band? _____
- What was your first car? _____
- What was the name of your first pet? _____
- What city were you born in? _____

Authorized Contact Name: _____

Date of Birth: _____ Last 4 digits of SS#: _____

Contact Number: _____

E-mail: _____

Select and answer three of the following security questions:

- In what city did you meet your spouse? _____
- In what city or town was your first job? _____
- Your oldest sibling's middle name? _____
- What was your childhood nickname? _____
- What was the first concert you attended? _____
- What is your mom's maiden name? _____
- What was your first favorite band? _____
- What was your first car? _____
- What was the name of your first pet? _____
- What city were you born in? _____